



HIGHER EDUCATION CENTER AT SAN YSIDRO (HEC SY)
460 West San Ysidro Blvd., San Ysidro, CA 92173

FACULTY INFORMATION GUIDE
FALL 2018

IMPORTANT CONTACT INFORMATION

Administration Office	(619) 216-6793	Office #5101 (1 st floor)
Computer Tech Support	(619) 216-6790, Ext. 4911	Office #5202 (2 nd floor)
Student Services	(619) 216-6790, Ext. 4903	Front Counter (1 st floor)

HEC SY HOURS

Fall Semester 2018: August 20 – December 7, 2018

- ❖ Services available to STUDENTS:
 - Monday: 7:45 a.m. – 4:45 p.m.
 - Tuesday – Thursday: 7:45a.m. – 6:45 p.m.
 - Friday & Saturday: 7:45 a.m. – 3:45 p.m.
- ❖ Services available to INSTRUCTORS:
 - Monday – Thursday: 7:45 a.m. – 9:30 p.m.
 - Friday 7:45 a.m. – 5:00 p.m.
 - Please note that HEC SY is OPEN on Saturdays from 7:45am to 4:00pm!!!

EMERGENCIES

- Pick-up the handset of the black telephone in any classroom (see #9 below), or
- Dial 911 (cell phone), or
- Campus Police Emergency Line (619) 216-6691, or
- Ext. 6691 from any campus phone, or

1. Absences

The HEC SY Administration Office must be informed in advance of all absences and requests for time off. Please call the Administration Office at (619) 216-6793 if you expect to be late or absent. For reporting purposes, please indicate if your absence is due to illness, or due to personal reasons. Your absence will be reported to your School

accordingly. We will post a “No Class Today” Student Attendance Sign-In Sheet on your classroom door for students to sign. We will place this in your HECSY mailbox afterwards for your student attendance records.

Note: Academic Staff Request for Personal Necessity Leave Forms are available in the Administration Office #5101, and in the Faculty Workroom #5102 (located in the desk tray next to the telephone.)

2. **Class Meeting Time - Faculty Responsibilities**

All faculty members are required to remain in class for the full meeting time, including the first day of class. Mid-point class breaks, however, are encouraged and necessary to retain student interest and motivation. (Refer to the enclosed Recommended Instructional Break Schedule document).

3. **Classrooms**

Please ensure that you LOCK your classroom when you leave. Students are not permitted to be present in classrooms without the supervision of the instructor.

4. **Computer Lab Hours**

An Open Computer Lab for students is available in Room #5203, (2nd floor). Printing is available for students for 10¢ (black & white) and 25¢ (color) copies.

Open Computer Lab Hours are as follows:

Monday – Thursday: 7:30 a.m. – 9:00 p.m.
Friday & Saturday: 7:45 a.m. – 3:45 p.m.

Computer Technical Support will be available as follows:

Monday: 7:45 a.m. – 4:00 p.m.
Tuesday: 7:45 a.m. – 8:00 p.m.
Wednesday: 7:45 a.m. – 7:30 p.m.
Thursday: 7:45 a.m. – 8:00 p.m.
Friday: 7:45 a.m. – 4:00 p.m.
Saturday: 10:30 a.m. – 1:30 p.m.

Please speak with the Computer Lab Technician at (619) 216-4670, Ext. 4911, if you would like to reserve the Computer Classroom (#5201) for your class. This is reserved on a first come, first served basis.

5. **Campus Service Officer (CSO)**

A CSO is available at HEC SY during designated hours to be on hand and assist with any safety-related issues. In addition, Monday through Thursday, the CSO will randomly monitor both HEC SY Faculty and Staff Parking Lots. If you are at HEC SY and need help with a dead battery, lock-out, or escorting to your vehicle, you may request this from the CSO directly, who is typically stationed in the HEC SY lobby, or call 619-421-6700, Ext. 5128, or Ext. 6380 from any campus phone.

6. **Computer/Software Policy**

The computer equipment in the Faculty Workroom and in classrooms is intended to assist with your instructional assignments. Faculty may not install software on any Southwestern College computer. Please consult with the Computer Lab Technician regarding any special software needs you might have.

7. **Copies – Duplicating Assistance**

Central Services at the Chula Vista Campus provides a variety of duplicating services to faculty. They require 3-4 working days to fill your request. The Duplicating/Printing Request Forms may be accessed at the College Website and may be submitted electronically to www.swccd.edu/oss. Note: If you would like your duplicating request to be delivered to the HEC SY, please make sure that you mark with an (X) the HECSY box on the form. You may also submit these forms in the Faculty Workroom. The desk trays to the left of the Faculty Mailboxes have blank forms, inter-office envelopes and a box where you may place your requests. Mail Services picks up daily. When your order arrives, we will place it in your mailbox or if the order is large, we will send you an email and place a note in your mailbox indicating that you may pick it up at the Administration Office. For further information, you may contact the staff at Central Services by calling them directly at 619-421-6700, Ext. 5210.

8. **Copies–Faculty Self-Service Copier**

There is a heavy duty photo copier located in the Faculty Workroom. Each instructor is issued a Copy Code, with a copy limit of 1,500 copies per class for each semester/session. Note that the copier also scans documents. A color scanner is also located in the Faculty Workroom near the computer stations, to the right of the middle computer. Your Copy Code is your full Southwestern College I.D. number not including the preceding “0”. For Instructors who have a five digit I.D. number, please add a “0” in front of the number. Note: The copiers located in the HEC SY offices are not available for student or faculty use.

9. **Copies/Student Self-Service Copier**

A student copier is available in the Student Center #5109, (1st floor) – students may make copies for 10¢ per copy (black & white), 8 ½” x 11” (letter size) only.

10. Disability Support Services (DSS) for Students

Students who are eligible for DSS services may qualify to receive accommodations to assist them in the classroom and/or with test-taking. It is the responsibility of a DSS student to identify him/herself to the instructor. He/she should provide the instructor with a copy of the approved "Authorized Academic Accommodations" form. Please review this form together with the student, initial and return the form to him/her.

Students must present the "Test Accommodations" form to the instructor for EACH test, no later than 4 days prior to the test. Instructors are requested to complete the instructor portion (Section B) of the form and return it back to the student. The DSS Office Test Proctoring Coordinator will email each instructor to confirm the accommodation (including name of test proctor, date, time, etc.). Please try to avoid changing the date of the test as proctors will have already scheduled their time based on the original date. We recommend that instructors pass a copy of the exam(s) for the entire semester to Student Services on the same day the "Test Accommodations" form is signed. However, instructors must provide the exam to the HEC San Ysidro Student Services (front counter) no later than 24 hours prior to the scheduled exam time. For any questions, please contact the DSS Office at the Chula Vista campus at 619-482-6512.

11. Emergencies

➤ Emergency Phones in Classrooms – Every classroom has a black telephone affixed to the wall. Note: This is NOT a regular phone. As soon as the receiver is raised it will immediately call our Southwestern College Campus Police in Chula Vista. If there is a life-threatening emergency in your classroom, please use this phone and inform Campus Police of the emergency. They will immediately call 911 as needed. Please ensure that someone also notifies our HEC SY Administration Office #5101 as soon as possible of the emergency.

➤ Emergency Evacuation

Affixed to the wall and adjacent to the door of every classroom, office, and room in the building are two documents:

- a. Evacuation Plan – If the fire alarm sounds or the order is given to evacuate the building, this Plan shows the nearest escape route for the office/classroom that you are located in. It also indicates the location of all fire extinguishers and alarm pulls.
- b. Emergency Evacuation Assembly Area – In case of an evacuation, instructors must put on their white reflective emergency vest located inside the class podium. They must then lead their class to the back of the Student Parking lot across the street (exit the building, cross the street at the crosswalk and proceed to the right to reach the Student Parking Lot). Instructors must remain with their class, line up their students and take roll so we may account for all students.

- AED (Automated External Defibrillator) – This is located in front of Student Services, mounted in a special case. In the event of an emergency where CPR needs to be administered, please access it! Turn on the power and the AED will audibly guide you on the exact steps to follow.
- Medical Situations/First Aid – In the event of a life-threatening emergency, call Campus Police or 911 directly. In addition, please inform the HEC SY Administration as soon as possible. If the Health Services Nurse is on duty, we will involve her immediately. For basic first aid needs, a First Aid kit is located in Student Services, in the Administration Office, and on the 2nd floor in the Computer Technician's Office.

12. Faculty/Staff Lounge

The Faculty/Staff Lounge is located on the first floor of the Center (#5107). The lounge is equipped with a microwave oven, toaster oven, refrigerator, dining table, and sink. No utensils or paper goods are provided. This room is for use by staff and faculty only. Student meetings may not be held here.

Please keep the door of the Faculty/Staff Lounge locked at all times.

13. Faculty Workroom

The Faculty Workroom, #5102 (1st floor) is equipped with three Computer Stations, a Printer, an Epson Photo Scanner, a SCANTRON Test Scoring Machine, a heavy duty copier (SHARP) which also scans, a Shredding machine, and two work area tables with chairs. If you need SCANTRON Test Scoring Forms, these are available in the Administration Office. A telephone is available for inter-campus calls and for external local calls (dial 9 to obtain an outside line). Long distance calling service is not available.

The computer stations and/or any other equipment in the Faculty Workroom may be used on a first-come-first-served basis. For questions or concerns with the equipment, please consult with the Computer Lab Technician at Ext. 4911.

Limited storage space is available to faculty on a first-come, first-served basis in the cabinets above the long counter and in the drawers beneath the computer stations. These storage spaces are not lockable so leaving items is at your own risk. To occupy a space, please write your full name on a blank name card affixed to the outside of the cabinet or drawer. If you vacate the space, please remove your name card so that others are aware that the space is free.

NOTE: Your classroom key will also open the door to the Faculty Workroom and Faculty/Staff Lounge. It is critical to please keep the doors of the Faculty Workroom and Faculty/Staff Lounge locked at all times.

14. Field Trip Requests

All field trip requests must be submitted and approved by the Director of the HEC SY no later than one week prior to the date of the field trip. Field Trip Requests and Student Waivers may be obtained in the Administration Office, or for your convenience, they are available in the Faculty Workroom (#5102) located in the desk tray next to the telephone.

15. Final Exams

The Final Exam Schedule for HEC SY will be emailed to you in advance by the HECSY Administration Office. This schedule will be set up following the parameters of the District Final Exam Schedule (see copy included in this Faculty Packet of Information), HOWEVER, there is also the possibility that adjustments are made due to the limited classroom–availability at HEC San Ysidro. Therefore, please carefully study this document.

16. Food/Beverages

Please assist us in keeping our facility clean. Per Center Policy, food and beverages are not permitted in the Center. Bottled water is the only exception. The Student Center is the only area where food and drink may be consumed. Please enforce this policy at all times.

If you wish to have a special event with food and beverages, please contact the Administration Office staff to assist you with arrangements. Events with food and drinks are not permitted in the classrooms.

17. Food Services/Food Pantry

NEW!! We have launched a food services program for our students. Food insecurity amongst our students is sadly a serious problem, with the reality being that many students cannot afford to feed themselves on a daily basis. We have three services, all offered at no cost to students:

1. Breakfast/Snack Service – please see the flyer with the dates/times for the semester.
2. Food Pantry – Food to take home is distributed to students, see the flyer for the dates/times for the semester.
3. Portable Food Pantry – Is in a wire cart is located in the Student Center. Anyone wishing to leave food donations here and students who wish to take food are welcome, as needed.

We need your help! Please:

1. Let your students know about the three services above! We want students to be aware that we care about their needs!
2. Food donations and monetary donations are needed to build and sustain our food pantry! Faculty may donate via a pre-tax salary deduction form. Please see the Administration Office for more information.

3. We are currently searching for business, churches or community contacts who may be interested in supporting our cause. If you have any ideas or contacts, please let a HEC SY staff know.

Thank you for supporting students!

18. **Forms/Documents**

Copies of the following documents and information are available in the Administration Office for your review/use:

1. Duplicating Request Forms (for Chula Vista Office of Support Services)
2. Academic Requests for Personal Necessity Leave
3. Field Trip Requests Forms and Student Waivers Forms
4. Report of Student Grievance Forms
5. Report of Student Misconduct Forms

19. **Library Services**

The Library is located in Room #5105 (1st floor). Librarians are available on site on a part-time basis and can provide library orientations in your classroom as requested. Please refer to the Student Resource Guide for the schedule or librarian hours.

The Library is open as a Study Area:

- Monday – Thursday: 7:45 a.m. – 9:15 p.m.
- Friday 7:45am – 4:45pm
- Sat 7:45am – 3:45pm

20. **Lost and Found**

Lost and Found is located Student Services front counter.

21. **Mail**

The District's interoffice mail is picked up/dropped off twice per day—once at approximately 9:30 a.m., and again at approximately at 1:00 p.m. *Note:* It may take up to two days (maximum) for mail to reach designated offices at the Chula Vista campus or any of the Centers once it is picked up from HEC SY. Incoming mail is distributed to instructors' mailboxes upon arrival. If you receive a packet that doesn't fit in your mailbox, you will receive an email notice advising you of the package on hold at the Administration Office.

22. Office Hours for Part-Time Faculty

Adjunct faculty have the OPTION to work office hours and be compensated. The specific, maximum number of hours you can be paid for is based on LHE (between 3-9 hours maximum, per SEMESTER).

- a) Less than or equal to 3 LHE = 3 hours per semester,
- b) More than 3 but less than or equal to 6 LHE = 5 hours per semester,
- c) More than 6 LHE = 9 hours per semester.

The “Request for Paid Adjunct Office Hours form” must be submitted to the Administrative Office by no later than the end of the first week of classes. The HEC SY staff will work with you to confirm the date(s), time(s) and location(s) of your office hours. Since space is very limited at HEC SY, we appreciate your flexibility as we will make every creative effort to fit your requested hours.

Once signed by the Dean, the Administration Office will forward to you via email the signed form. Please keep this approved copy. Once you have completed the proposed hours during the semester, please fill out the right-hand portion of the approved copy with the heading “Actual Claim”, sign and date the form and turn it into our Administration Office. You should see these hours reflected on your paycheck in the subsequent pay period.

23. Parking (Staff/Faculty)

- a. The Faculty/Staff Parking Lot surrounding the HEC SY building is for staff, faculty, and those with the disabled placard only. A Southwestern College faculty/staff parking permit must be displayed. HEC SY does not issue long term parking permits to faculty; these must be requested on-line via WebAdvisor, <https://webadvisor.swccd.edu>, and must be picked up at the Chula Vista Campus Police Department #105D. *Note:* To pick up your permit at HEC SY, email Parking Services at swcparking@swccd.edu and notify them to mail your permit, via inter-office mail, to HEC SY (Attention: Cynthia Nagura).
- b. Three visitor parking spaces are available in this lot for short term visitors only.
- c. *Note:* Citations are enforced year round.

24. Parking (Students)

- a. The Student Parking Lot is located at 455 West San Ysidro Boulevard Northeast from the HEC SY building and (across from the U.S. Post Office). A Southwestern College sign is posted at the entrance of the lot.
- b. All regulatory signs on campus sites are enforced.
- c. A Southwestern College Parking permit must be displayed. A parking permit dispenser is located on the south end of the lot. *Note:* Faculty may park in the Student Lot by displaying their Faculty Parking Permit.
- d. Overnight parking is not permitted.

25. Parking Regulations (Off-Campus)

- a. Averil Road (public street parking).
 - Do not block private driveways or park in red zones.
- b. San Ysidro Boulevard (public street parking).
 - Do not block driveways or park on private property.
- c. Shopping Centers adjunct to the Center
 - Parking is prohibited.
- d. San Ysidro Post Office
 - Parking is available after 7:00 p.m. only. Anyone parking in this lot prior to this hour will be cited and their vehicle may be towed at the owner's expense.

Note: Please share this important information with your students.

26. Recycling

1. HEC SY is now recycling bottles and cans!
2. We have strategically placed blue recycling containers around the Center.
3. Please help us collect cans and bottles to recycle and support our food pantry.
4. Spread the word with your students.

27. Rosters

Faculty are responsible for viewing and printing Enrollment Rosters, Wait Lists, and Add Codes directly from WebAdvisor <https://webadvisor.swccd.edu>. It is important that you review your class rosters on a regular basis to make certain that all students in your class have been properly registered; only registered students are permitted in the class. Individuals may only audit courses if they have filed the appropriate paperwork with the Student Services. Proof of clearance to audit must be presented to the instructor by the individual.

28. Syllabus

Please submit a copy of your course syllabus electronically for each class that you are teaching no later than the first day of your teaching assignment. Only an electronic version of your syllabus is needed. Please email it to swcsyllabus@gmail.com. In the subject line, write "Syllabus for" and include your name, course name & course number. The syllabus is required to assist the Center staff and instructional substitutes in the event of your absence.

29. Student Orientation Presentations and Announcements

We appreciate your support in informing our students of the important services, updates and events which we offer here for the students' benefit.

1. Student Orientations - At the beginning of the semester we appreciate if faculty agree to have a staff member come at the beginning of the class period to make a presentation of the services and important information for students. We request your permission to give the comprehensive presentation which is 30 minutes in duration. If you are not comfortable with this length of time, then we can instead give a brief, 10-minute overview. If the day that a staff member approaches your class to make this presentation is not convenient, we will be happy to return at a different time.
2. Important Student Announcements - We appreciate your help to share important information with your students. At the Computer Podium located in your classroom, throughout the semester we will occasionally leave an "Important HEC SY Student Announcements" notice. Please announce the important workshop, deadline or upcoming event to your class. Your support is greatly appreciated.

30. Technical and Audio Equipment

- ❖ Each classroom is equipped with a technology Smart Podium that provides access to a computer (MS Office/Internet), LCD Projector and DVD/VCR player.
- ❖ Document cameras are available in all HEC SY classrooms.
- ❖ Camera, camcorders, laptops, and CD players are available for instructional use. Please contact the Computer Lab Technician in office #5202, (2nd floor).
- ❖ Wireless Remote Clickers for Power Point presentations can be checked out for the semester. These can be checked out at the Administration Office, they are on a first-come, first-served basis, and must please be returned at the end of the semester.
- ❖ An Overhead Projector may be checked out on an as-needed basis at the Administration Office.
- ❖ The Computer Lab Technician is available to provide assistance with technology, as needed. You may reach him at 619-216-6790, Ext. 4911, or in office #5202, (2nd floor)

We hope this Faculty Information Guide is helpful to you. Please be aware that the HEC SY staff is here to assist you in any way possible. Feel free to share your questions and/or concerns with us at any time.

