Goal Area	2014 Goal Area Priority	2014 Top Ten	2011-15 Tech Plan Action Item ID	Action Item	Start Year	Finish Year	Lead Manager	Responsible Unit(s)
A	1	1	A.3.a	Conduct an annual prioritization process to determine which **student computer labs** should be replaced, reissued, or removed for the following school year based upon the age of the computers and program review plans using project management tools.	2011	2015	Director of Institutional Technology	Institutional Technology Committee (ITC) in collaboration with the Academic Technology Committee (ATC), Institutional Technology
C	2	2	C.3.a D.1.q	**Ellucian Action Plan: Implement Degree Audit**. Ongoing user-requested enhancements and changes to Degree Audit. See Dependency. Implementation of an **Electronic Student Educational Plan (SEP)**, e-Advising and Degree Audit reporting for the School of Counseling and Personal Development and Evaluations.	2013	2014	Dean of Counseling and Personal Development, Dean of Instructional Support Services	Student Affairs, Instructional Support Services, Institutional Technology
E	3	3	E.5	Develop a **multi-tiered disaster recovery plan** to restore access to critical information resources in case of a catastrophic outage	2011	2014	Director of Institutional Technology	Institutional Technology
C	3	4	C.4.a C.4.b	Improvement to **MIS data collection**, verification and reporting processes. Continued adherence to mandated reporting requirements for external and internal agencies.	2011	2015	Director of Research	Research, Institutional Technology, MIS User Group, Data Owners, Data Stewards
A	2	5	A.3.b	Develop and implement new policies and procedures for installing updated **software in student computer labs** using project management reporting tools.	2013	2014	Director of Institutional Technology	ITC in collaboration with the ATC, Institutional Technology
B	1	6	B.1.b A.4.c	Provide a **comprehensive support system to meet the needs of instructors who are teaching online** or preparing to teach online and ensure that online resources are accessible for all students. Provide support to instructional departments or divisions if they elect to develop fully online certificate or degree programs	2011	2015	Dean of Instructional Support Services	Instructional Support Services Staff Development Recommendations from ATC, ITC, OLC, OSS

Goal Area	2014 Goal Area Priority	2014 Top Ten	2011-15 Tech Plan Action Item ID	Action Item	Start Year	Finish Year	Lead Manager	Responsible Unit(s)
E	6	7	E.6.a	Expand **virtual servers to replace physical servers** in the SWC domain (employee network); Virtual servers, consume less power and are more reliable and expandable than current servers. Expand virtual servers to offsite Centers.	2011	2014	Director of Institutional Technology	Institutional Technology
E	1	8	E.1.a E.2.a	Implement an **enterprise wireless network system** throughout the district that is secure, scalable, robust and flexible enough to handle all of the mobile consumer devices that students and faculty bring to campus in growing numbers per the bring-your-own-device trend (BYOD). Replace the redundant network switches for the core network at the main distribution facility and at distribution racks. Upgrade the campus networks to support 1 to 10 GB to the desktop.	2011	2014	Director of Institutional Technology	Institutional Technology
E	10	9	E.4.b	Provide additional **network storage space** for employees; In the short-term, this can be accomplished through expanding the existing storage array. In the long-term, new storage technologies may be needed.	2011	2015	Director of Institutional Technology	Institutional Technology
D	2	10	D.3	Conduct an annual proposal process to replace 20-25% of **faculty and staff computer systems** each year.	2011	2015	Director of Institutional Technology	ITC in collaboration with ATC and IT